



Chester Upland School District Main Street & CUSA After School Program - 2014

Parent Survey Results Summary

Introduction - From January until March of 2014, KnowledgePoints provided an after school program for students of Chester Upland School District that were attending Main Street and Chester Upland School of the Arts ("CUSA") Elementary Schools. The KnowledgePoints Program was offered after school, Monday thru Thursday, except for holidays as well as other scheduled and weather related days off. In general, students received an hour of tutoring and one hour of enrichment activity each day.

In order to further enhance the Program as well as measure its success, a survey was developed to compile the opinions of parents with students that participated in the After School Program. Because of timing, all of the surveys were completed via phone the week following the end of the Program.

Results -Forty eight (48) surveys were completed by the parents and the results are as follows:

1. Did your child like the program?
Yes - **98%** Somewhat - **2%** No - **0%**
2. Do you think your child will feel more confident returning to school in September?
Yes - **88%** Perhaps - **10%** No - **2%**
3. Did you feel like your child will perform better in school?
Yes - **85%** Probably - **13%** No - **2%**
4. Did you receive enough information about the program as well as your child's progress?
Yes - **71%** Sometimes - **17%** No - **12%**

5. Was the location and session time convenient for you?

Yes - **100%**

Somewhat - **0%**

No - **0%**

6. Would you recommend KnowledgePoints® to others?

Yes - **98%**

Maybe - **2%**

No - **0%**

7. Other Comments? *Selected Responses*

- Thanks for having this - it was good for the kids.
- Please have this again - she really enjoys it.
- So happy, learned so much and came home with a big smile on his face every day
- He really liked it. He wants to do it again next time.
- She is reading much better now - I really see a change. This is a good program.
- She liked the program and it was good for students who are failing and those who do well - to improve reading.
- Will you be back? The program is great and you all do a great job here. I really appreciate you.
- She had a great time, enjoyed it & was happy to be part of it. (She) would come home and tell her mother about what she learned and did.
- Good program, kids excited to go, never wanted to miss a day. You must be doing something right to get kids to want to learn!
- Everything went well, I am elated that he was able to join and has improved so much! He is understanding concepts now when he reads, which he did not do before. Thank you! If there is another KnowledgePoints program (he) will be part of it for sure.

Conclusion - As evidenced by the survey results, an overwhelming majority of the parents had a positive experience with this Program. In fact, 98% of the parents responded "Yes" to question #1 - *Did your child like the program?* and question #6 - *Would you recommend KnowledgePoints® to others?* Also, 100% of the parents felt the location and session time were convenient. Although limited, the one question with a few negative responses was question #4 - *Did you receive enough information about the program as well as your child's progress?* This is an area in which we can improve.

The last question was open-ended and asked "What else would you like to tell us". In general, their comments were consistent with their responses to the six primary questions. They were very positive, as noted above in the *Selected Responses*. Overall, the parent survey responses were extremely favorable and support the success of the Program.